

How to Sign Up Your Restaurant

Create your account in five minutes, practice with your own dishes and go live when you're ready. No card needed.

Before you start: have this handy

Signing up is free and doesn't ask for a card or any payment. Just have this ready:

- The **restaurant's name**, the way your guests know it.
- An **email you actually check**. If you ever forget your password, the link to change it goes there.
- **How many tables** you have.
- A phone or a computer with internet.

We also ask for your Tax ID or ID number, phone and address, but they're optional. If you don't have them handy, don't let that stop you.

Step by step: create your account

1. Go to **meserovirtual.com**.
2. Tap **Try it free for 15 days**, at the top of the home page, or **Create my restaurant**, at the bottom of the page. Both take you to the same form.
3. Type the **restaurant's name**.
4. Type your **contact email**. If you want, also fill in your Tax ID, phone and address.
5. In **Number of tables**, enter how many you really have. Below the box you'll see the plan's weekly price, how many tables it includes and how much each extra table adds.
6. Make up your **username** to sign in to the panel: a word that's easy to remember, with no spaces, for example *lacosecha*.
7. Type your **password** twice, the same in both boxes.
8. Tap **Create account**.

✓ Done. You go straight into your panel, without waiting for any confirmation email.

■ Write down your username and password somewhere safe. That username is the **OWNER's**: don't lend it to your team. Each server and cashier gets their own later, in Team.

If the form won't let you continue

The form tells you in red, below the box, what's missing. The usual cases:

- “■” Someone already took it. Add your city or a number: *lacosecha* → *lacosechamedellin*.
- “■” You typed something different in the two boxes. Type them again slowly.
- **The email.** Check that it has the @ and the dot, and that it has no spaces.
- **The password is too short.** It needs at least 4 characters, but use a longer one: it gives access to your restaurant's money.

What happens as soon as you create the account

You start in **test mode**. The system shows it as **Pending activation**. That's on purpose: you can practice all you want without it counting as a real sale.

- **Your tables are already created** (Table 1, Table 2...) and each one has its QR code.
- You can **build your menu**, place practice orders from your phone and charge them at the Cashier.
- **You're not charged anything** while you're in test mode.
- **Guests' online payments** (card, PSE, bank transfer) stay off until we activate you.

Your first practice runs

1. Go to **Menu** and add three or four dishes with their price.
2. Go to **Tables** and open the QR for Table 1.
3. Scan it with your phone and place an order, as if you were a guest.
4. Watch it show up on the **Board**.
5. Charge it at the **Cashier**.

✓ With that you've seen the whole flow. The step by step for each screen is in the **Owner's guide**, on this same Tutorials page.

Going live: activation

1. When your menu and tables look the way you want, **message us on WhatsApp** (the green button on the page) and ask for activation.
2. We activate your account. **The practice orders are deleted** and you start fresh.
3. Your **free days** start counting from that day. When they end, the first charge comes, weekly.

If you'd rather pay every two weeks or every month, just ask and we'll change it. The **Management** module (inventory, cost per dish, delivery, your online ordering page) is separate, and we turn it on when you ask.

■ **Test mode lasts 15 days. If they go by without you asking for activation, we'll let you know the account is going to be canceled, and 3 days later it can be deleted with everything in it. If you need more time, message us before then.**

Signing in another day

1. Go to **meserovirtual.com**.
2. Tap **Sign in**, at the top right.
3. Type your username and password.

Forgot your password? On that same screen, tap **Forgot your password?**, type your username and you'll get an email with a link to create a new one.